

Product Specifications

ARCHITECTURE

- Runs on all Domino platforms
- No Domino architectural changes required
- Uses LotusScript-based agents
- Server-based processing
- Customizable unique rules per server/group/user
- All administration performed from single database
- Several user notification methods

INSTALLATION

- Easy Lotus Notes-based installation
- Installed from single Lotus Notes client to all servers

RETURN ON INVESTMENT

- Space reclaimed via Document/Attachment deletion and Quota management
- Reduce legal liability exposure
 - Document retention policy enforcement
 - Elimination of inappropriate attachments/content
- Locate/delete predetermined virus-infected attachments/documents
- Saving administrators time by automating procedures
- Provide numerous views for all mail file properties

SHERPA SOFTWARE PRODUCTS:

MAIL ATTENDER [FOR LOTUS NOTES]

MAIL ATTENDER [FOR MICROSOFT EXCHANGE]

DATABASE ATTENDER

DATA ATTENDER



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an e-mail management tool

MAIL ATTENDER

[FOR LOTUS NOTES]

product specifications

SHERPA



INTRODUCING
MAIL ATTENDER
[FOR LOTUS NOTES]

MAIL ATTENDER® empowers
Lotus Notes e-mail Administrators,
by providing centralized control
and authority of Lotus Notes
mail databases.

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DOCUMENT MANAGEMENT

- Individual retention policy management per view/folder
 - Documents can be 'Analyzed', 'Deleted' or 'Moved to Trash'
 - Notify users before deletion occurs
 - Allows user-based extension
 - Include/exclude Out of Office users (with grace period)
 - Base retention on Creation, Delivery, or Modification Date
 - Include/exclude Personal folders (wildcards)
 - Include/exclude 'foldered' Documents
 - Folder 'orphaned' documents
 - Allow users to locate documents prior to deletion
 - Manage documents via a date range
- Content management per database using key words/phrases
- Manage documents by field value (subject)
- Manage documents by size (include/exclude attachments)

ATTACHMENT MANAGEMENT

- Manage by name or wildcard (*.vbs, *.avi)
- Manage by size (> 5 MB)
- Manage by document age (> 180 days)
- Can manage users exceeding specified database size
- Can delete either the attachment or document
- Include/exclude Out of Office users (with grace period)
- Notify users 'n' times prior to deletion
- Archive duplicate attachments per server
- Folder documents containing the attachments
- Include/exclude 'encrypted' attachments
- Ignore 'nth' occurrences of duplicates per user

QUOTA MANAGEMENT

- Provides unique/enriched quota management
 - Programmatic soft/hard quota enforcement
 - Enforce on 'clustered' and local replicas
 - Real-time customizable user notification for Soft/Hard quotas
 - User notification upon Soft/Hard non-compliance
 - Can reduce user access (Author) upon non-compliance
 - Can manage inherent Lotus Notes quotas

OUT OF OFFICE

- Provides unique/enriched Out of Office capability
 - No user agent enabling required
 - Automatic 'disabling' upon 'end' date/time
 - Single server-based agent for all users
 - Requests can be scheduled in advance
 - Uses start/end date and time specification
 - Repeating 'Out of Office' requests
 - Specify unique messages related to sender
 - Administrators can limit domains to receive replies

ACL MANAGEMENT

- Automated mail database ACL management
- Allow user access to be reduced (Designer/Editor)
 - Provide users with automated delegation ability
- Provide 'Consistent ACL' management

PERSONAL AGENT MANAGEMENT

- Track personal agents within mail files
- Delete personal agents within mail files

REPORTING

- View space reclamation statistics
- View mail databases by numerous properties (Physical size, # of documents)
- View attachments by name, extension, and/or size
- View all quota non-compliant mail users
- View active Out Of Office mail users
- View mail file template inheritance
- View mail database access/usage
- View client Lotus Notes version and OS platform
- View all ACL entries for mail users
- View incorrect Out of Office servers
- Extract mail user information for other applications